

365 Peachtree Battle Avenue  
Atlanta, GA 30305

May 5, 2006

Mr. Gary Shank  
Roofing Specialists, Inc.  
306 County Line Road  
Fayetteville, Georgia 30215

Dear Gary:

A few years ago your company installed a new tile roof on an addition which we built, as well as re-roofed our existing tile roof structure. The job clearly required much careful handling, because the two roofs needed to match, and you were working on a roof that was over 75 years old.

We were pleased with the final product. Most importantly, however, we appreciated your attentiveness to our concerns and your response to our questions.

From time to time after that work, you have performed additional services related to our roofs. You have been responsive and helpful.

You have personally been a pleasure to work with. Everything was handled in a very professional manner, and it is terrific to know that you continue to be interested in your customers.

Sincerely,



Martie and Dennis Zakas